



PAN ISLES, INC. dba SHIP ISLAND EXCURSIONS
TERMS AND CONDITIONS
SHIP ISLAND FERRY SERVICE

Individuals may purchase tickets on behalf of family members or other individuals. Ticket sales through third party vendors or ticketing services charging any type of fee in addition to the standard ticket price are limited to those vendors or ticketing services having a contractual agreement with Pan Isles Inc. dba Ship Island Excursions.

- Military and senior citizens (65 and older) receive a discount of \$4 off each ticket on trips to Ship Island and \$2 on Dolphin Watching Cruises.
- Passengers are allowed to carry a small cooler not exceeding 42 quarts.
- Glass containers are not permitted on the ferry or Ship Island.
- Smoking of any kind is not permitted on the ferry.
- Passengers are allowed to carry bagged chairs, small bagged tents or umbrellas, folding strollers and plastic or aluminum beverage containers. Folding dollies, wagons, large tents and umbrellas, and non-bagged chairs are not permitted.
- Chairs, coolers and other baggage are limited to 50 pounds per adult passenger.
- Any passenger under 16 years of age must be accompanied by an adult 18 years or older.
- Passengers should read all safety emails that are sent the night before to properly prepare for your day at Ship Island.
- Firearms and illegal drugs including cannabis are strictly prohibited on the ferry.
- Adult beverages are permitted on the ferry and must be stored in a cooler. In accordance with Mississippi law, you must be 21 years or older to consume alcohol of any kind, but consumption to the point of intoxication is prohibited.
- Adult beverages of any kind are not allowed on Dolphin Watching, Music Cruise, Fireworks Cruise, or Private Charters. All adult beverages must be purchased from Pan Isles in accordance with our MS Liquor License
- Abusive or violent behavior towards crew or other passengers is strictly prohibited on the ferry.

- Weather conditions may affect the ferry schedule. The Captain has sole discretion to cancel a departure, change departure times or return to port for the safety of passengers. We suggest you sign up for text message updates when buying your tickets or call 228-864-1014 for schedule updates.
- In the event of schedule changes or cancellation of your trip due to weather conditions, you may request a refund or rebook for another day.
- Passengers may request a refund for other reasons by submitting a refund request to shipislandonline@gmail.com at least 48 hours prior to the scheduled departure date.

The risks and hazards of ferry vessel operations in the waters of the Mississippi Sound include, but are not limited to: storms, rain, lightning, sea spray, sea water, weather conditions, sea sickness, pitching and rolling of the vessel, slippery and wet decks, uneven surfaces while boarding and on board the vessel, and perils of the sea including wind and waves. All parties boarding the ferry have a responsibility to exercise reasonable care for their own safety and insure they are physically capable of safely riding on a ferry vessel.